

**Brantford Public Library Board**  
**Planning and Policy Committee Meeting**  
**January 30, 2024**  
**Library Board Room/Videoconference (Hybrid)**  
**4:30 pm**

**01 – Agenda**

1. Approval of Agenda (1 min.)
2. Approval of November 21, 2023 Planning and Policy Committee minutes (1 min.)
3. Business Arising (-)
4. 2024 Policy Development Plan (10 min.)
5. Policy to review (new): Customer Service Policy (10 min.)
6. Policy to review (revised): Customer Privacy and Access to Information Policy (10 min.)
7. Next meeting (3 min.)

February 27, 2024 4:30 PM?

8. Adjournment